## **CNI** Briefing

OCUL Artificial Intelligence & Machine Learning (AI/ML) Jacqueline Whyte Appleby Catherine Steeves

August 2024

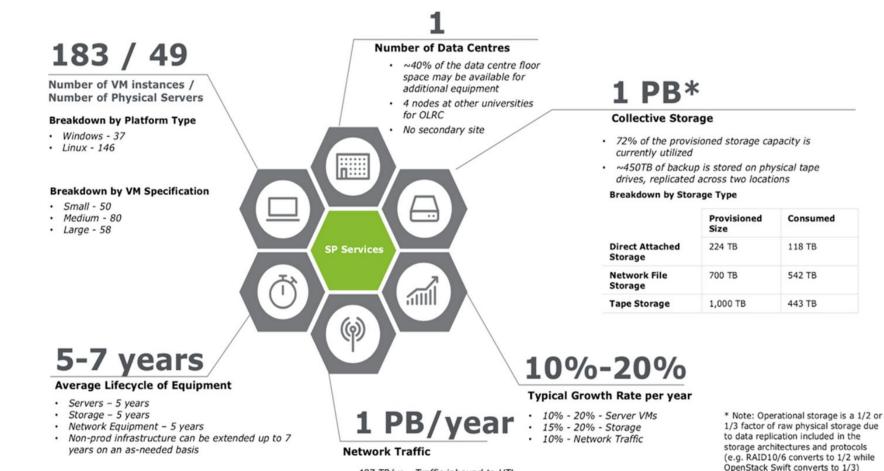
# **Ontario Council of University Libraries** OCUL founded in 1967 OCUL Scholars Portal est. 2002 a shared technology infrastructure to provide common platforms for digital content and services to support research

### **ABOUT SCHOLARS PORTAL**

- Scholars Portal is OCUL's shared digital services and infrastructure arm
- Based at the University of Toronto, 30 staff (librarians, programmers, systems staff)
- · Via service agreements SP is increasingly extending to institutions across Canada
- Establishing and supporting national platforms



### Key Current State Metrics – SP Services



- 487 TB/yr Traffic inbound to UTL
- 537 TB/yr Traffic outbound from UTL
- Network traffic is common across UTL & SP

## **AI/ML Explosion in Public Consciousness**

Generative AI has exceptional transformational power due to its:

- Scope of impact and power as a catalyst for innovation
- Ability to automate complex tasks that traditionally required human intelligence
- Ability to make sense of vast amounts of information and data and generate insights
- Ability to adapt and learn resulting in continuous improvement
- Capacity to enhance human capabilities and augment creativity in art and design
- Accessibility availability and rate of adoption

## Fall 2023 - OCUL AI/ML Task Force

- Mark Asberg, Queen's University
- Talia Chung, University of Ottawa
- Scott Gillies, Wilfrid Laurier University
- Vivian Lewis, McMaster University
- Mark Robertson, TMU

- Catherine Steeves, Western U (Chair)
- Amy Greenberg, OCUL
- Kate Davis, Scholars Portal
- Michael Ridley, University of Guelph

# Engagement

JILDING A COMMUNITY AND FOSTERING COLLABORATION: Consultations – began spring/summer 2023 OCUL Directors support in principle and start-up funds – Fall 2023 National community of practice – launched January 2024 Hackfest (McMaster) – February 2024 Interim Report and National Summit – March 2024, Final R. May'24 Building connections – ongoing: CARL, CRKN, iSchools, CUCCIO, Internet Archive, Alliance, LAC, other regional consortia...

## **OCUL ML/AI Task Force Goals**

- Provide a compelling case for collaborative action
- Identify relevant use-cases, issues, and challenges
- Present strategic action plan to build capacity to explore and implement AI/ML

## March 2024 - Interim Report

"... the premise of the report and strategy is that machine learning will have a transformational impact on research libraries that is best understood, managed, and realized if OCUL libraries work together on a select number of core initiatives."

# May 2024 - Final Report

**GROUNDED IN PRINCIPLES FOR "RESPONSIBLE AI" :** 

- Centre equity, diversity and inclusion
- Enhance accessibility
- Human-in-the-loop development
- Ensure transparency and explainability
- Integrate open-source tools and solutions

## May 2024 - Final Report

"Our strategy is as follows:

1. Select AI/ML use cases that can be implemented as operational projects for the benefit of library users, library staff or both.

2. Implement these projects as consortial, collaborative initiatives.

3. Strive to maximize the availability of tools, services, and outcomes to support both English and French speaking learners and researchers.

4. Use these projects and related work to build capacity in libraries regarding AI/ML awareness, knowledge, and technical skills.

5. Enable transformational change to further the mission of libraries."

## **OCUL AI/ML Program Recommendations**

Program of five projects

Resource requirements
 Identify and apply for funding opportunities
 Two years of OCUL New Initiative Funds
 Three key positions (one sponsored by UT CIO)
 Local compute

Governance and PM structure

**Operational Projects**  Audio to text pipeline Virtual reference Government documents ML/RAG model Accessible Content E-Portal (ACE) document remediation Capacity building

## Projects: Audio-to-text pipeline (Whisper)

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	© Ø sp_days_2024_day_1.txt	Disconnect
<ul> <li>/mnt/temp-globus</li> </ul>	Hello everybody, welcome to Scholars Portal Days 2024. Collaborative Intelligence.	
	My name is Sabina Pacato and I will be your host for today.	
Filename	So just a couple of housekeeping notes before we get started.	
> alberta	The first thing is that this session is being recorded and the recording will be posted	
> algoma	to the Scholars Portal YouTube channel after the events. If you want to see the slides that our presenters are using, you can use SpotDocs.	
> brock	All the slides from today are posted on the SpotDocs page, which we could drop that link	
	in the chat.	
> carleton	That would be amazing. We also have captions that are available today.	
v 🚞 guelph	So you can turn on captions using the live captioning zoom bar.	
> 🛅 input	You'll notice there's a few different ways that you can interact today.	
options.txt	You can use the Q6A module if you want to ask a question to the presenters. You can also view questions other people have asked the presenters and yote them up if it's	
🗸 🚞 output	a question that you also would like to know the answer to.	
v sp_days_2024_day_1	You can use the chat to talk to fellow attendees.	
sp_days_2024_day_1.json	The default for the chat is to go to hosts and panelists. So if you want to chat with everybody, you can just change that in the drop down menu	
sp_days_2024_day_1.mp3	to everyou and cha about the program today.	
sp_days_2024_day_1.srt	We do ask you to be considerate and respectful.	
	Disrespectful behavior will not be tolerated and you may be kicked out of the meeting if you engage in disrespectful behavior.	
sp_days_2024_day_1.tsv	We also wanted to mention that we do have a hashtag if you want to chat about today	
sp_days_2024_day_1.txt	on social media.	
sp_days_2024_day_1.vtt	That is at SPDays24. So before we get going, we just wanted to quickly acknowledge the land that we're joining	
> 🚞 sp_days_2024_day_2	vou from today.	
> 🚞 laurier	We want to acknowledge the land on which Scholars Portal operates and on which most of our staff	
> 🚞 ottawa	live and work. For thousands of years, it's been the traditional land of the Huron-Wendat, the Seneca, the	
> in queens	Mississaugas of the Credit.	
> toronto	Today this meeting place is still the home to many Indigenous people from across Turtle	
> trent	Island and we're grateful to have the opportunity to live and work on this land.	
> waterloo	We know we have people joining us from across Ontario today, even from across Canada. So we invite you to reflect on the land you're ioining us from today.	
> windsor	If you wish, you can add your own land acknowledgement into the chat.	
	We will also be having a break later this afternoon where we share some images of what	
> 🔤 wlu	spring looks like in the different places where we're joining from today to have a bit of an opportunity to reflect on our own individual relationships with the land that we live on.	
> 🚞 york	So here's a quick overview of today's agenda.	
	As I mentioned earlier, our theme is collaborative intelligence and today, day one, is really	

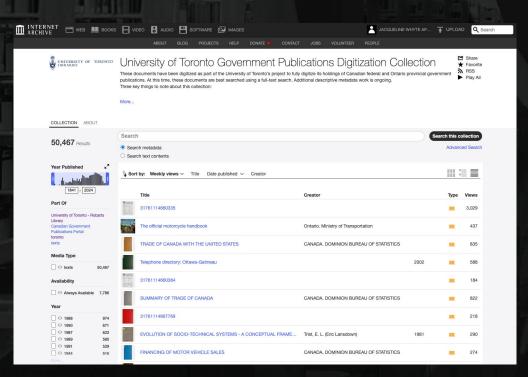
# **Project: Virtual reference**

- Development partner wit LibraryH3lp
- Enhancement to library staff offerings

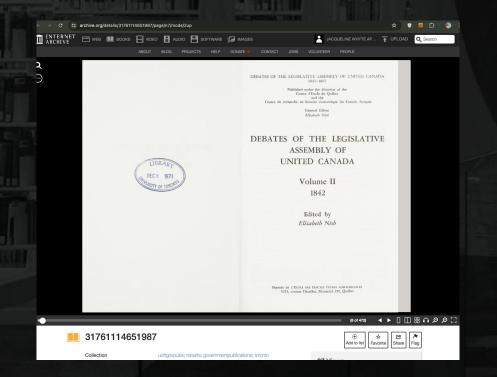


• Advancing research/analysis of transcripts

# Project: Government documents metadata enhancement



# Project: Government documents metadata enhancement



Using RAG to add metadata & build links between data sets.

## **Project: ACE summaries & remediation**

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Preface	
Abbreviations	
Some Notes on the Notes and the Translation	

### Introduction

Why Read This Book (and This Introduction)? Myth and Lit 101



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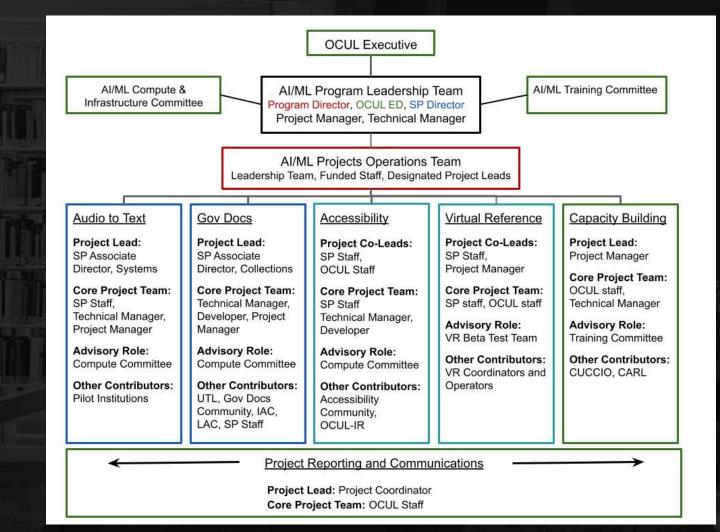
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## **Project: Capacity building**

- Technical training, enterprise strategy, policy and advocacy
- Full gamot awareness, Al literacy, Al/ML technical skills & development expertise
  Opportunity for collaboration and partnership CUCCIO, CARL, CRKN, Compute Ontario.....

**Program Leadership Team** • Program Director, C. Steeves Technical Manager, P. Botha Project Manager, TBD Developer, TBD OCUL Executive Director, A. Greenberg Scholars Portal Director, K. Davis



# Next Steps

 Program plan Recruitment Project charters Convene project(s) team Establishment of advisory groups Staggered project implementation 2024/25

# Links

Interim Report: https://ocul.on.ca/aiml-interim-report-released

Final Report and Strategy: https://ocul.on.ca/ai-machine-learning-final-report-strategy

Job posting, Program Manager: https://ocul.on.ca/job-ai-machine-learning-program-manager

For upcoming job postings and AI/ML Program updates watch: <a href="https://ocul.on.ca/news">https://ocul.on.ca/news</a>

# Thank you!

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