Learning Commons: What's Working?

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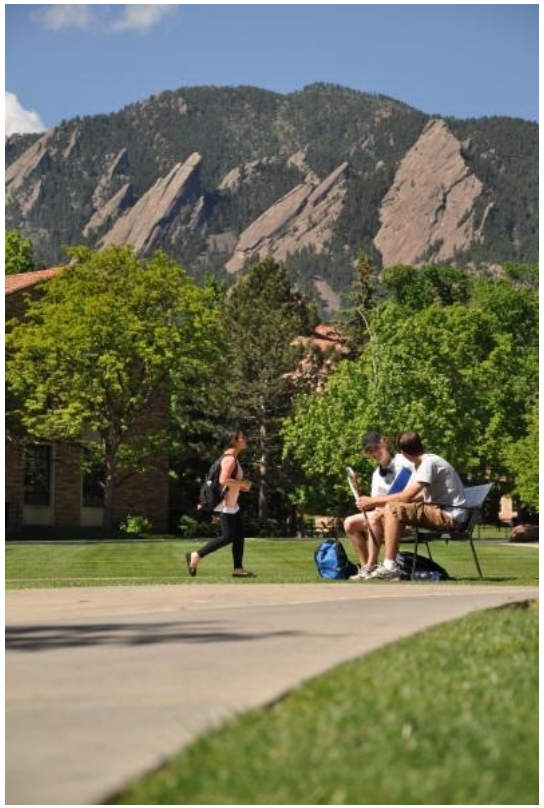
Student Body Profile

- 30,000 students (5,000 graduate)
- 6,000 students live in residence halls
- Most students traditional college age



The Need

- Norlin facility improvements
- Call for 24/7 space
- Changing learning styles and needs
- Norlin Renaissance Plan

The Plan

- Enable student work
- Link space to learning
- Pervasive technology
- Flexible and collaborative
- Address student needs holistically
- Integrate the outdoors

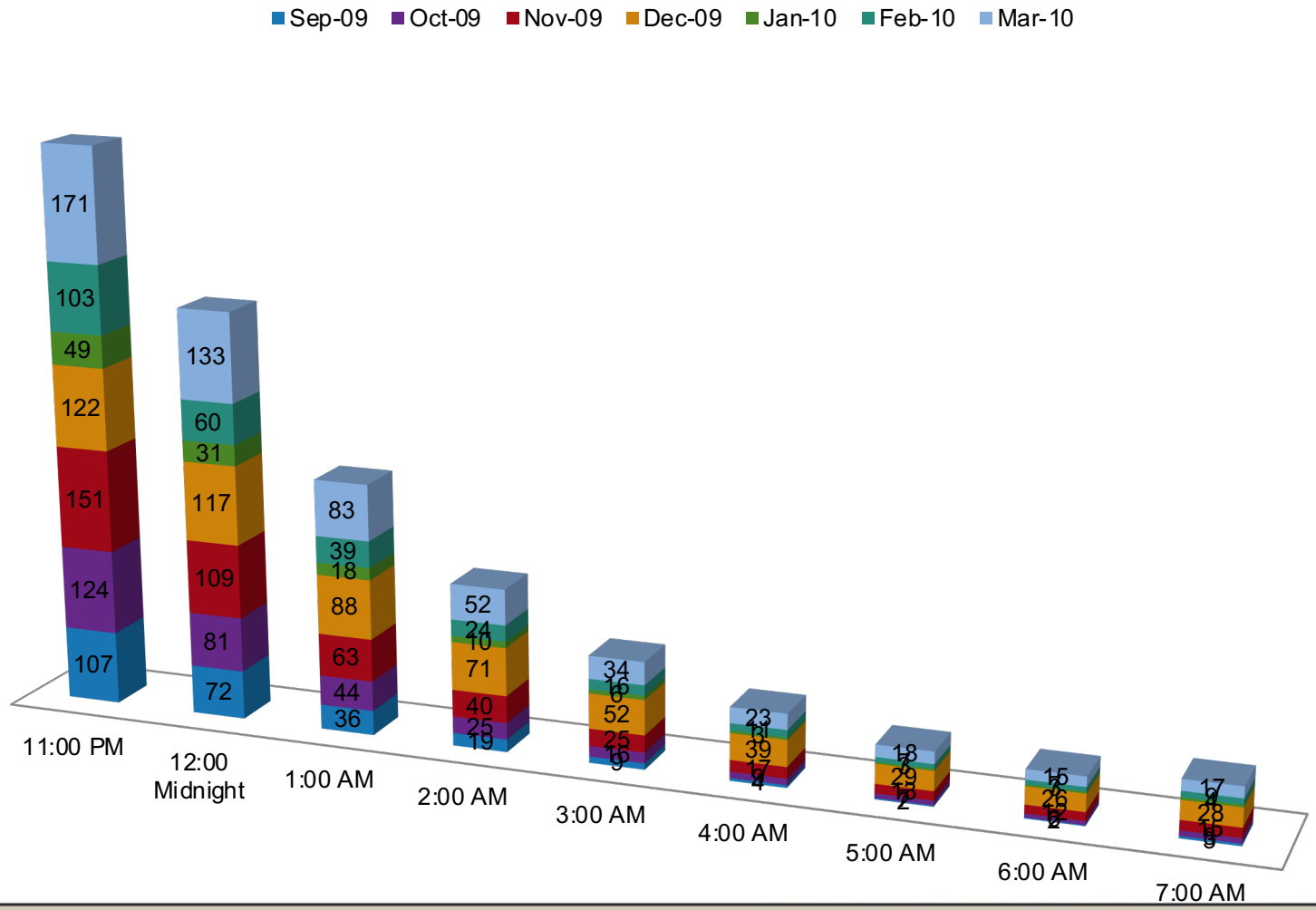
TOTTI
10

iMac
Adviser
OFFICE PAR
RECYCLE

Measuring Success

- Overnight usage counts
- Computer usage counts
- Student Comments
- Café proceeds

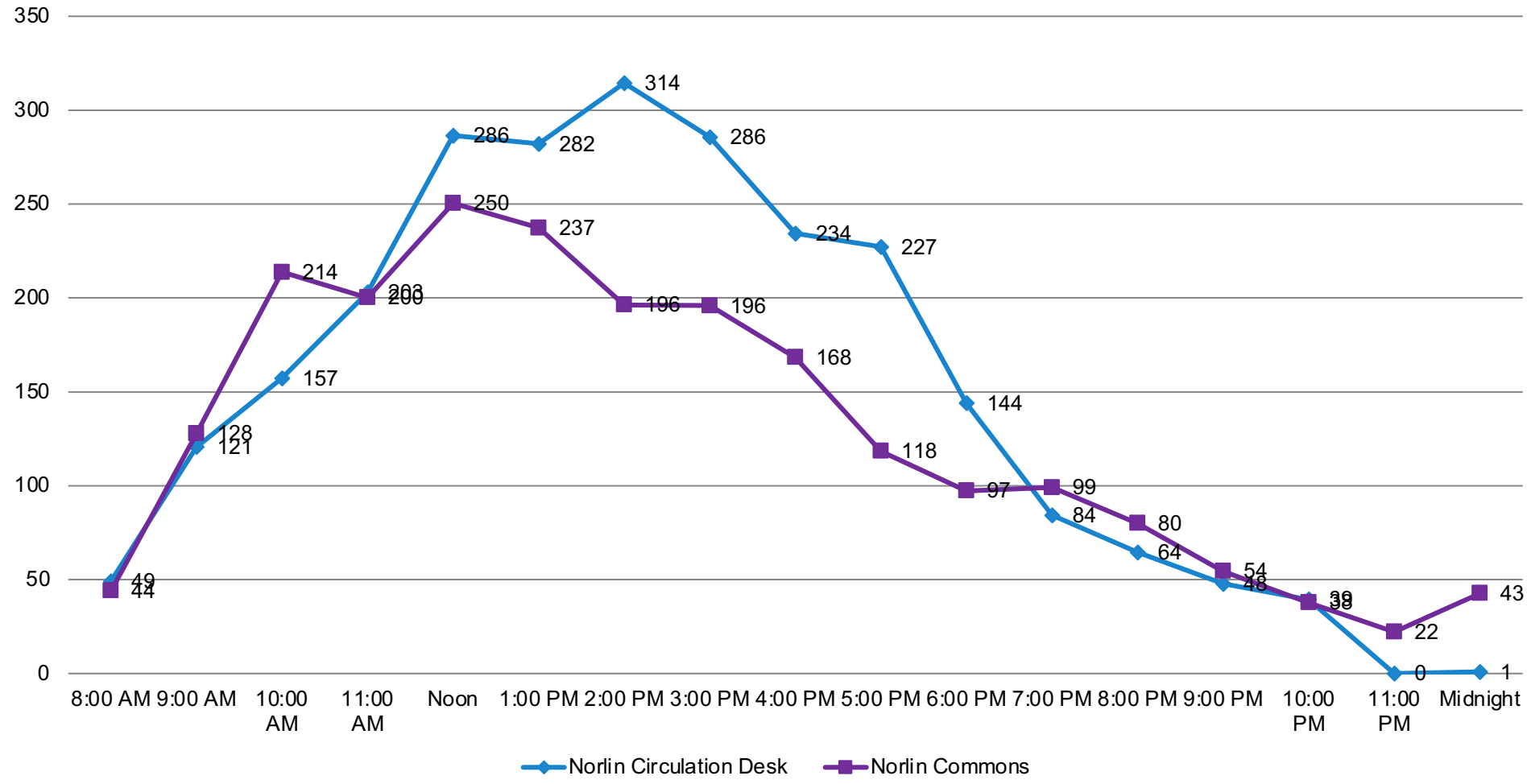
Norlin Commons Average Monthly Usage by Hour



Commons Computer Usage

- 60 fixed workstations, 120 laptops
- 5,500 unique logins during Jan-Feb
- 2,728 unique logins on laptops
- 48 minutes average on desktops
- 72 minutes average on laptops

Average Items Checked out by Hour, Feb 2010



Student Feedback

The Good:
- "Awesome"
- "Finally a 24-hour space"

The Expected:
- "Open earlier on Sundays"
- "Keep the rest of the library open later"
- "Clean the bathrooms"

The Odd:
- "Needs a Jacuzzi hot tub…"

Student Space Utilization Study

THE
LAUGHING
GOAT

The Future

- Revisiting Norlin Renaissance Plan

- Never enough power
- Need more desktop computers

- Enhance other spaces, including branches

Success!

- High usage
- Safe space contributes to campus life
- Students have returned to the library