

ITHAKA S+R

# TRANSFORMING ROLES FOR TRANSFORMED LIBRARIES

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# WHAT IS A “TRANSFORMED LIBRARY”?

ALA: Transformation happens when libraries engage in new behaviors and develop programs to support the priorities and aspirations of their communities.

- » User-focused.
- » Services, not collections.
- » Agile and experimental.
- » Fluid teams formed to solve specific problems.
- » Measure outcomes and impacts
- » .Evidence-based decision making

WHAT ARE THE  
NEW ROLES?

# ACADEMIC LIBRARIES

*How do roles change when the library becomes a partner organization for the scholarly community in support of teaching, learning, and research?*

## *Services for Learners*

- » Really knowing users' needs.
- » Assistance with tools and specialized resources.
- » Technical support becomes as important as content.
- » Building a staff that can provide diverse services
- » Redesigned learning spaces.

## *Services for Teachers and Researchers*

- » Support for online teaching.
- » Data management services.
- » Partners on research teams.
- » Assistance with tools and technology.
- » .Data analytics
- » Connections to resources elsewhere
- » Community space.