

# Privacy in Cross-Border Preservation

Erin Tripp, Business Development Manager CNI Spring 2018 San Diego , California Thursday, April 12



Slides: <a href="https://bit.ly/2H1PPGp">https://bit.ly/2H1PPGp</a>

Session Notes: <a href="https://bit.ly/2GJJG42">https://bit.ly/2GJJG42</a>

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## Privacy in Cross-border Preservation



- Introduction
- Digital Preservation
- Privacy and Data Protection
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- Research
- Lessons Learned
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- Discussion

Image Credit: GDJ



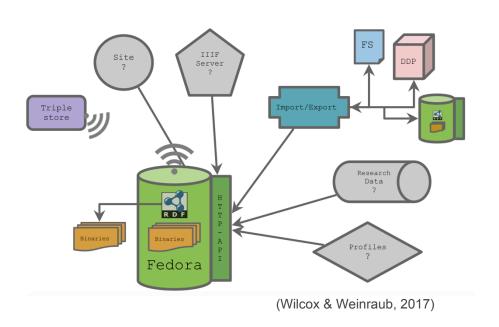
## Introductions: Erin Tripp



- Librarian working in project management and business development in OSS for six years
- Began at DuraSpace as its new Business
   Development Manager in May 2017
- Experienced legal researcher and witness from the Parliamentary Standing Senate Committee on Official Languages



## Introductions: DuraSpace Stewards OSS



We steward the software and standard ontology for representing scholarship, called **VIVO** and two open source repository software: **DSpace** and **Fedora**.

We also steward **DuraCloud**, **a** content and preservation storage software.



# Digital Preservation



Multiple independent copies of digital material stored in different geographic locations

What jurisdictions are allowed according to privacy and data protection regulations?

Image Credit: belthsazar liem



## Privacy and Data Protection



In Canada, I observe reluctance to use U.S.-based storage providers due to privacy and data protection regulations and/or concerns.

Similar sentiments are expressed by peers in Germany, the Netherlands, the UK and other jurisdictions.

Image Credit: SunKing2 and Kilroy 2525



## Privacy and Data Protection



Image Credit: shokunin

Example: UK-based digital preservation tender

- Information security guidelines did not include storage location
- Inquiries found U.S. storage would not be considered
- The UK data protection act says data can't be transferred outside of Europe "without adequate protection."

# Privacy and Data Protection

"All transfers of information create legal issues, particularly where the transfer is to a third party across borders"

(Banks, 2013).



### DuraCloud



- Suite of Open Source Software
- Storage mediation system
- Comprehensive REST API
- Provides duplication and bitlevel integrity checks



### DuraCloud



Image Credit: colinda

- No established community of developers outside of DuraSpace (yet!)
- Working to:
  - Attract new contributors
  - Develop more welcoming and accessible docs
  - Encourage and support
     new installations and
     services DURASPACE

### DuraCloud







- Joined Mozilla Open
   Leadership Training Program
   with DuraCloud community
   building objective
- Worked with the <u>Texas Digital Library</u> to install and support DuraCloud
- Worked with <u>4Science</u>, to improve documentation, audit install, and provide training for <u>DuraCloud Europe</u> service



- Research Required
   As we worked to build the DuraCloud community, questions emerged:
  - Is there flexibility to change DuraCloud's dependencies to address privacy and security requests?
  - What are our obligations under law if the US government requested data stored through our services?



## Research Required



Image Credit: Gerald G

- We researched cross-border privacy and data protection
- We spoke to:
  - Our general counsel
  - Our hosting provider (AWS)
  - Members of our community seeking referrals for specialized legal counsel



## Research Required

We consulted with attorneys:



Joe McClendon who focuses on commercial and technology transactions, leveraging his decade of experience as an IT professional



Matt Lee advises on compliance issues under the USA Patriot Act



- Global trend shifting to greater transparency with regard to how organizations handle data
- Europe's General Data Protection Regulation (GDPR) is considered the most important change in data privacy regulation in 20 years and cloud storage providers plan to comply
- Large U.S.-based cloud storage providers (<u>AWS</u> and <u>Microsoft</u>) publicly state they will not disclose customer information, unless ordered to by valid court order, subpoena



U.S. Justice Department is entitled to data hosted with U.S.-based providers in other jurisdictions. It may execute a search warrant or issue a subpoena.

Mutual Legal Assistance Treaties (MLATs) are also used. They're "agreements between two or more countries, which create obligations under international law for governments to assist one another in criminal investigations and prosecutions" (MLATs, n.d.)



Case Study: Microsoft v U.S. DOJ

- Microsoft is first American company to challenge a domestic search warrant seeking data held outside the United States
  - Company has 100 data centres in 40 countries
- Challenge based on
  - Protection of laws and interests of other countries
  - Concern that customers will go elsewhere if they think the US government's reach extends to data centres around the world
- New York-based court of appeals, sided with Microsoft in 2016
- U.S. Government appealed ruling to the supreme court





Image Credit: raffaella\_biscuso

- Federal prosecutors asked that the case with Microsoft be dismissed (Reuters, 2018)
- U.S. President signed a provision into law, known as the
   Clarifying Overseas Use of Data (CLOUD) Act
- U.S. judges can issue warrants for data stored in other jurisdictions
- Companies can object if the request conflicts with foreign law.

## Next Steps



Image Credit: danilo

- Staying abreast with international privacy developments
- Develop documentation on how we will handle data requests
- Develop a privacy and data protection policy that outlines our obligations and data protection best practice with our partners
- Be flexible to accommodate the privacy regulations internationally



### Discussion



Image Credit: hs

- What are your experiences with privacy, data protection and data storage?
- Does this topic interest you?
- Do you have additional areas of interest not covered here?
- Contact: <u>etripp@duraspace.org</u> or @eeohalloran



# Thank You for Coming!

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